

hamiltonleigh

Insurance Brokers

Emergency Helpline Numbers

Ageas (Groupama)		Comments
Motor	0345 122 3018	Open 7am-11pm Out Of Office hours also available 24/7 on: 0845 122 3018
Household	0345 122 3019	Open 24/7, 365 Days
Commercial	0345 122 3283	Open 9am-5pm, 24/7 tips into emergency line
Travel	0345 122 3280 / 02380 644 614	Open 8am – 6pm. Closed on weekends & bank holidays. Use 02380 telephone number for out of hours assistance

AIG		Comments
Fleet	0345 266 0375 / 0870 460 4887	Closed from 24 th Dec – 27 th Dec 2016 New Year's Eve: half day New Year's Day: Closed (During out of hours, FMG out of hours service is available)

Allianz		Comments
All Claims	0344 893 9606	Christmas Eve: 8am-1pm Re-open 28 th December: Usual office hours New Year's Eve: 8am – 1pm

AVIVA		Comments
Motor	0345 030 6925	Xmas eve: 8.30am-4pm Xmas Day: Closed Boxing Day: Closed 27 th Dec: 10am-4pm 31st Dec: 8.30-4pm NYE- 9-2pm New Year's Day- Closed 4 th Jan: 9am-5:30pm
Household	0345 030 7078	
Commercial	0345 030 6945	
Fleet	0345 030 7077	

AVIVA – Clubline		Comments
Motor	0345 030 8860	Open 24/7 December 25/26 will redirect
Household	0800 012345	Open 24/7, 365 Days
Commercial	0800 246 876	Open 24/7, 365 Days

New claims open 24/7
Existing claims closed 25th, 26th, 27th Dec. Open 28th and closed 1st Jan. Commercial contact: 0345 307 5511

AVIVA – Distinct		Comments
Motor	0800 051 1750	23 rd Dec: Close from 12pm onwards. Open from 3 rd Jan 2017. Emergency only: 07814 542 507
Household	0800 051 1750	Open 24/7, 365 Days
Travel (8am-8pm)	01603 208 537	Open 24/7, 365 Days
Commercial	01603 208 078	Open 24/7, 365 Days

Emergency Helpline Numbers

AXA		Comments
Motor	0330 024 1305	Usual office hours 8am-8pm Saturday: 8.30am-5pm 24 th Dec: 9am-2pm 25 th – 27 th Dec: Closed 28 th – 30 th Dec: 8am – 7pm 31 st Dec: 9am-2pm New Years Day: Closed
Household	0330 024 1235	Usual office hours 8am-8pm Saturday: 9am-5pm Christmas eve: 8am-5pm Christmas day: Closed Boxing day: Closed New Years Eve: 9am-5pm New Years Day: Closed
Commercial	0330 159 1509	23 rd Dec: 8am – 3pm 25 th – 27 th Dec: Closed 28 th – 29 th Dec: 8am – 3pm 30 th Dec – 8am – 3pm 31 st – 2 nd Jan: Closed
Claims Team	0345 366 5529	24/7 – 365 Days 29 th – 23 rd Dec: 9am – 5pm 24 th – 27 th Dec: Closed 28 th – 2 nd Jan: 9am – 5pm

Chubb		Comments
All Claims	020 7956 5000	Usual office hours: 9am-5pm 23 rd Dec: 8am – 1pm 24 th – 27 th Dec: Closed 31 st – 2 nd Jan: Closed New Years Day: Closed Emergency: 0292 0386 713

Covea		Comments
Motor	0330 024 2240	Usual office hours: 8am-6pm 23 rd Dec: 9am-12.30pm 26 th – 27 th Dec: Closed 30 th Dec: 9am-4pm 31 st – 2 nd Jan: Closed
Household	0330 024 2255	
Commercial	0330 024 2240	

Ecclesiastical		Comments
All Claims	0845 603 8381	If you have an emergency, please call the emergency line which is on your policy document. Otherwise for claims please call the main number.

Hiscox		Comments
All Claims	0808 2743 901	26 th , 27 th & 2 nd Jan: Closed Main line will divert to emergency line

Emergency Helpline Numbers

Home & Legacy		Comments
Household (Core Hours)	0844 893 8360	Open 24/7 Closed Bank Holidays
Household (Outside of Core Hours)	0208 603 9849	
Emergency Medical Assistance	0208 686 1666	Open 24/7, 365 Days
Travel Claims Service	0208 603 9958	Open 8am-8pm Mon-Fri Closed Bank Holidays & 2 nd Jan 2017

Legal & General		Comments
Household	0370 900 5565	24 th - 27 th Dec: Closed Closed on Bank Holidays Open all other days
Travel	0370 0600 345 / 0208 481 7749	LV Motor: 0800 032 2577 Commercial Vehicle: 0800 028 9822 Windscreen: 0800 032 9075
Sales	0800 197 6829	

LV		Comments
Motor	0845 640 5640	Open 24/7, 365 Days Christmas Eve: 9am-1pm Christmas Day: Closed Boxing Day: Closed 28 th Dec: Closed New Years Day: Closed
Commercial Vehicle	0845 337 2671	Open 24/7, 365 Days
Windscreen	0800 032 9075	Open 24/7, 365 Days

NIG		Comments
Motor	0845 300 4644	Open 9am-5pm Closed Bank Holidays
Commercial Property	0345 300 4647 / 0345 300 4648 01732 520 270 (Emergencies only)	Open 9am-5pm Closed Bank Holidays

RSA Group		Comments
Motor	0330 102 4253	Open 9am-5pm Closed Bank Holidays
Business	0330 102 4100	
Commercial	0330 102 4253	

Travelers Company		Comments
All Claims (Core Hours)	01737 787 788	Open 9am-6pm,5 days a week Closed Bank Holidays
All Claims (Outside of Core Hours)	01737 787 887	

UK General		Comments
Commercial Motor/ property	0844 209 0999	Open 24/7, 365 Days Closed Bank Holidays
Out of Office Hours UK Accident Recovery/Breakdown	0800 389 8770	

Zurich		Comments
Motor	0800 923 4200 (Emergencies Line)	Closed Bank Holidays
Household		
Commercial		

Hamilton Leigh emergency contacts	
Lee Cohen	07890 606886
Jill Hamilton	07710 306032